

# Yohome Massage & Myotherapy

## Privacy Policy & Informed Consent

At Yohome Massage & Myotherapy, we are committed to protecting your privacy and ensuring that your personal information is handled in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). This document also outlines your rights and responsibilities when consenting to treatment at our clinic.

### 1. Collection of Information

We collect personal information that is necessary to provide safe and effective massage and myotherapy services. This may include your name, contact details, medical history, and treatment notes. Information is collected directly from you through our client intake form, treatment records, and during consultations.

### 2. Use and Disclosure of Information

Your personal information will only be used for the purpose of providing health services and will not be disclosed to third parties without your consent, except where required by law or where necessary to prevent a serious threat to your health and safety.

### 3. Storage and Security

All records are stored securely in physical and electronic formats. We take reasonable steps to protect your information from misuse, interference, loss, and unauthorized access.

### 4. Access and Correction

You have the right to access and request correction of your personal information. Requests can be made in writing to our clinic manager, and we will respond within a reasonable timeframe.

### 5. Informed Consent for Treatment

By signing below, you acknowledge that massage and myotherapy involve physical contact and may carry risks such as temporary soreness, bruising, or exacerbation of symptoms. Therapists will discuss treatment options with you, and you may withdraw consent at any time. It is your responsibility to inform your therapist of any medical conditions, allergies, or changes to your health status.

### 6. Your Rights

You have the right to refuse or withdraw consent, request a different therapist, stop treatment at any stage, or ask questions about your care. You also have the right to make a complaint if you believe your privacy has been breached.

### 7. Complaints

If you wish to make a complaint, please contact our clinic manager. If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

### Consent Statement

I have read and understood the Privacy Policy & Informed Consent. I consent to the collection, storage, and use of my personal information for the purpose of providing massage and myotherapy services. I also consent to receive treatment, understanding the nature, risks, and benefits as explained.

Client Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_